



For Immediate Release

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Riello Presents FAMILY ES: The New Range of Split Wall Heat Pumps Ideal for Renovation and New Construction

LEGNAGO (VR), xx Oct. 2020 – Riello expands its product portfolio with the introduction of FAMILY ES, the new split heat pump with an indoor wall-mounted unit. The distinctive features of the new range and the flexibility of installation are at the core of the FAMILY ES offering, as well as the quiet performance of the outdoor unit, the large color graphic display on the control panel and the possibility to access all the incentive schemes in force. [Riello](#) is a leading brand in heating, air conditioning and energy efficiency products and services, and is part of Carrier Global Corporation (NYSE: CARR), a leading global provider of healthy, safe and sustainable building and cold chain solutions.

"Heat pump systems are the ideal solution for new constructions and deep redevelopments," said Raffaele D'Alvise, Marketing Director, Riello. "For this reason, in addition to the current DOMUS ES split basement offer, we now also offer the wall version FAMILY ES, which also covers those particular installations where there is limited space and greater flexibility is required. "

The FAMILY ES range is available in five single-phase models from 5 to 15kW, with energy classes A+++ and A++, in combination with low-temperature systems, and four three-phase models from 12 to 25kW.

The near silent outdoor unit, with a DC-inverter compressor using R410A refrigerant, electronic fans and finned pack heat exchanger optimized for operation in a

heat pump, allows the FAMILY ES range to operate from outdoor temperatures of 40°C to minus 20°C, and produce sanitary water up to 55°C.

The compact indoor unit includes all the main components of the hydronic system: a high-surface plate exchanger, a high-efficiency electronic circulator, and a collector for the installation of an additional resistance, which is available as an accessory. It is also possible to connect to an external sub-generator controlled by the internal drive.

The control panel, included in the set, is simple and intuitive, with a large backlit color display, and it is supplied with brackets to be installed directly inside the rooms.

The performance of this new range allows access to the incentive mechanisms in force, including tax deductions up to 50% for building renovation, tax deductions up to 65% for energy saving interventions, and finally the thermal account.

The FAMILY ES range can also be combined with BAG3 Hybrid distribution modules, RiCLOUD thermostats for digital management of the entire plant, and a wide range of hot water heaters including Riello 7200 200/500 HP solar hot water heaters and inertial accumulations Riello 7000 60/120 ACIPlus.

For more information, see www.riello.it

About Riello

Founded in 1922, Riello Group is a leader in products and services for heating, air-conditioning and energy efficiency. Headquartered in Legnago (Verona), Italy, Riello operates in over 120 countries. Riello is a part of Carrier Global Corporation, a leading global provider of healthy, safe and sustainable building and cold chain solutions. For more information, visit riello.com

