

RICLOUD

EN INSTALLER AND USER MANUAL



Dear Customer,

Thank you for choosing **RiCLOUD** control. This control device for heating (and cooling) systems and boilers is easily installed and, if used correctly, offers better quality comfort as well as energy savings.

This thermostat has been designed to support a maximum of 2 A at 30 VDC or 0.25 A at 230 VAC (specifications for internal relay to switch the boiler "room thermostat" connection).



If the device is installed by a third party, please ensure that this manual is given to the end user.



These instructions must be kept by the user.

COMPLIANCE

The RicLOUD remote control panel complies with:

- Electromagnetic Compatibility Directive 2004/108/EEC
- Low Voltage Directive 2006/95/EEC

CE



 $\ensuremath{\textbf{CAUTION}}\xspace$ for tasks which require particular care and suitable preparation.

FORBIDDEN = for tasks which MUST NOT be performed.

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GENERAL INFORMATION 1

1.1 General notices

Please read this manual before installing and using the device.



Risk of electric shock. This device should be installed by a qualified professional and in line with the standards in force for electrical installations. Always disconnect the power supply before installing.



Note to the installer.

- Most of the product parameters are factory set. If the device is activated without a WiFi connection, the date and time should be set on the thermostat as a minimum (this information is wiped every time the batteries are removed and if not updated via the web). All other settings – such as linking the receiver and the transmitter (for the WiFi Box), usage mode and temperatures – are pre-configured.



These instructions must be read together with the sections of the boiler manual regarding the room thermostat/boiler remote control. It is recommended that the device be installed by qualified technicians.



RicLOUD should be installed in the most accessible room for you as regards controlling the room temperature (usually the living room).



As per the standards, **RiCLOUD** should be positioned 1.5 m from the floor to make sure that you can easily read the display.



RiCLOUD is powered by 2 x AA batteries.



RiCLOUD must be kept away from sources of heat or air currents as these may affect the accuracy of the readings from the incorporated room sensor.



Do not open **RicLOUD** for any reason, unless to replace the batteries; it does not require any maintenance to operate.



Do not press on the liquid crystal display glass as this may damage the glass and cause problems with reading the display.



To clean the display, use a dry cloth only. Any seepage would damage the liquid crystal display.

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When the WiFi Box is connected in ON/OFF mode to the boiler or another device via cable, should all the thermostats be faulty or the batteries flat, the Box will show as OFF (no heating/cooling requests). The Wi-Fi Box relay can be forced on and off manually using the APP.

A

With the WiFi Box connected in OTBus mode to the boiler via cable, should all the thermostats be faulty or the batteries flat, the Box will remain in the last operating mode. From the APP, you can manually force the boiler in heating mode on or off when connected to the internet.

A

With **RiCLOUD** connected (ON/OFF) to the boiler or another device via cable, should all the thermostats be faulty or the batteries flat, the thermostat relay will remain in the last operating mode.

A

With the WiFi Box connected in 0N/0FF or 0TBus mode to the boiler via cable, should there be a power outage, the WiFi box remains in the last operating mode.

1.2 What is the RiCLOUD for?

The **RiCLOUD** allows you to check the temperature in your house and the operation of your boiler without you needing to access it. For reasons of space optimisation, your boiler may be located outside (for example, on a terrace or balcony or in an outdoor space); **RiCLOUD**, on the other hand, is usually installed in the largest room in the house, where it can be easily checked and adjusted.

Where installed in systems with a boiler which is not equipped with the specific communication bus, **RiCLOUD** allows you to check the temperature of the room where it is installed and consequently send the heat requests to the house generator with no boiler remote control (domestic hot water temperature and boiler settings/alarms cannot be managed).

For both types of installation, the **RiCLOUD** system allows you to check the temperature in different zones in your house, where there are zone valves and each one of these is connected to a single additional **RiCLOUD** (multi-zone management).

If **RiCLOUD** is installed together with the WiFi Box and you have a WiFi internet connection in your home, **RiCLOUD** system allows you to carry out the same functions available via **RiCLOUD** itself remotely on a smart-phone.

1.3 Modes of use

RiCLOUD means you can manage your domestic heating in a more sophisticated way; you can decide how and when the boiler will come on to heat your living spaces. In addition, it allows you to set the domestic hot water temperature, without having to access the boiler panel (where connected to the boiler via OTBus or a specific communication bus). The purpose of this manual is to explain each of these ways of using the device and the related functions.

1.4 Glossary of technical terms

Heating water: the water in the radiators that has been heated by the boiler.

Domestic hot water: the water heated by the boiler which is dispensed from the domestic taps.

Fault code: this code shows on the display to flag any boiler or RiCLOUD faults.

Original set-up: this is the control panel configuration after turning on the device for the first time or after a reset.

Display: this is the liquid crystal panel where each of the symbols corresponding to the various functions are shown.

Anti-freeze function: this function ensures that any drops in temperature do not cause the water inside the pipes to freeze and cause damage to the heating system. This function is activated when the room temperature drops below 5°C (this value can be changed by the qualified technical service).

NOTE

This function is active only if the boiler is in the correct operating condition (i.e. powered and not blocked) and no hydraulic system splitting into sections.

Restore factory settings: this restores the control panel to its original set-up, resetting any user programming excluding the system clock.

Summer: the heating system is not active in this mode (for example, during the summer).

The boiler can dispense domestic hot water. If correctly connected and configured (in cooling mode), **RiCLOUD** can be used to manage a cooling system in the summer, turning the relay on in ON/OFF mode, in the opposite way to the winter operating mode. The relay keeps the user request connected (e.g. a zone valve) until the room temperature falls below a certain level.

The cooling mode requires a specific system and generator for this purpose.

Winter: RiCLOUD dispenses domestic hot water and hot water for heating in this mode.

TI anti-freeze temperature: this is the temperature used when the rooms are not lived in.

T2 economy temperature: this is the temperature used when the rooms are not lived in during the day, at night or when you are on holiday.

T3 comfort temperature: this is the temperature at which you obtain ideal room heating during the day.

Room temperature: this is the temperature in the room where **RiCLOUD** is installed (see "NOTE 1" page 8).

Room setpoint temperature: this is the desired room temperature.

External temperature: this is the temperature outside, read using an external probe connected to the boiler or read in another way (see "NOTE 2" page 8).

Heating curve: this is the relationship between the external temperature and the heating flow temperature. Where external temperature data are available (via an external probe or other method), the heating flow temperature is automatically adjusted as the external temperature varies in order to maintain a constant temperature in the room. The heating curve must be set by the installer on the basis of the geographical location and type of system.

Connection via OTBus communication bus: this is a communication mode between **RicLOUD** and the boiler, where a series of information is exchanged between the two electronic systems. This **proprietary** connection can be used as opposed to the simple ON/OFF (open/closed contact) and is set by the boiler manufacturer specifically for **RicLOUD**

Check the compatibility of your boiler with the OTBus connection first.

ON/OFF connection (boiler room thermostat): this is the simple communication method between the **RiCLOUD** and the boiler (or any other unit capable of receiving this command), where the relay in **RiCLOUD** (or on the WiFi Box/ receiver) sends an on/off request via the room thermostat (TA) contact on the boiler. The ON/OFF connection is also used when a request is made to another system component such as a zone valve or similar.

RiCLOUD ON/OFF contact always maintains the same technical characteristics (**RiCLOUD** relay, WiFi Box relay, boiler RF receiver relay) wherever it is positioned and these must be respected when connecting the relay and the components it controls via cable. **NOTE:** Never exceed the maximum electrical loads (see "2.20 Technical Data" page 27).

NOTE 1

The display range for the room temperature is between -7° C and $+50^{\circ}$ C.

NOTE 2

The display range for the external temperature is between -40°C and +60°C. Temperatures outside of these ranges are shown as three dashes "- - -".

1.5 RiCLOUD control Class Declaration, according to the ErP Directive

With reference to Delegated Regulation (EU) No. 811/2013, the data in the table can be used to complete the product data sheets and energy labelling of space heaters, combination heaters, packages of space heater, temperature control devices and solar devices.

Manufacturer/Brand	Model
RIELLO SpA / RICLOUD	RiCLOUD

Possible **RiCLOUD** configurations, the relative configuration classes and the energy contribution to the system.

Boiler characteristics	RiCLOUD configuration	Class and contribu- tion
Boiler with fixed delivery tempera- ture (ON/OFF con- trol)	RiCLOUD ON/OFF connection	l = 1%
Boiler with var- iable delivery temperature (controlled by communication bus)	Connection via communication bus to RiCLOUD . Delivery temperature to the boiler calculated on the basis of one room temperature only	V = 3%
Boiler with var- iable delivery temperature (controlled by communication bus)	Connection via communication bus to RiCLOUD. Delivery temperature to the boiler calculated on the basis of the room temperature and the external temperature (given by the external probe or via the web).	VI = 4%

Boiler characteristics	RiCLOUD configuration	Class and contribu- tion
Boiler with var- iable delivery temperature (controlled by communication bus)	Connection via communication bus to RiCLOUD. Delivery temperature to the boiler calculated on the basis of at least 3 distinct room temperatures. At least 3 RiCLOUDs (sensors) connected to at least 3 zone valves (actuators) are required.	VIII = 5%

Definition of classes

Class I – On/off room thermostat: a room thermostat that controls the on/off operation of a heater. Performance parameters, including switching differential and room temperature control accuracy are determined by the thermostat's mechanical construction.

Class V – Modulating room thermostat, for use with modulating heaters: an electronic room thermostat that varies the flow temperature of the water leaving the heater dependent upon measured room temperature deviation from room thermostat set point. Control is achieved by modulating the output of the heater.

Class VI – Weather compensator and room sensor, for use with modulating heaters: a heater flow temperature control that varies the flow temperature of water leaving the heater dependent upon prevailing outside temperature and selected weather compensation curve. A room temperature sensor monitors room temperature and adjusts the compensation curve parallel displacement to improve room comfort. Control is achieved by modulating the output of the heater.

Class VIII – Multi-sensor room temperature control, for use with modulating heaters: an electronic control, equipped with 3 or more room sensors, that varies the flow temperature of the water leaving the heater dependent upon the aggregated measured room temperature deviation from room sensor set points. Control is achieved by modulating the output of the heater.

2.1 Contents of the package

The WiFi **RiCLOUD** package contains the following components:

Qty	Component	Description
1		 RiCLOUD = boiler remote control with room programmable thermostat function (*) or room programmable thermostat (**). (*) where there is an active OTBus connection in one of the following configurations: between the WiFi Box and the boiler, between RiCLOUD and the boiler, letween RiCLOUD and the boiler, (**) where the TA connection between the WiFi Box and the boiler is active
1	RICIOUS CONTRACTOR	WiFi Box = device for communicating with RiCLOUD programmable thermostat. It can operate with the Boiler RF receiver (optional) via radio frequency, with the boiler itself via cable (provided as standard) and with your home router via a WiFi connection. Magnetic back so that it can be attached to the boiler's metal casing.
1		USB power adapter
1	50°50	USB cable A – USB Mini B = WiFi Box power cable
1	A SER	USB cable A = cable connecting the WiFi Box and the boiler
2	- +	1.5V AA batteries
1		Installer/User Manual

Qty	Component	Description
2	E L THE	Screws with plugs
1		OTBus connector (only for boilers without one) for an OTBus connection between the WiFi Box and the boiler or the Boiler RF receiver (optional) and the boiler or RicLOUD and the boiler. It can also be used to con- nect the external probe (optional).



If installing additional **RiCLOUD**s or boiler RF receivers, you must follow the procedure to link them to the WiFi Box (see "3.13 Linking function" page 64).

RiCLOUD package contains the following components:

Qty	Component	Description
		RiCLOUD = boiler remote control with room programmable thermostat function (*) or room programmable thermostat (**).
1	P	(*) where there is an active OTBus connection in one of the following configurations: between the WiFi Box (optional) and the boiler, between the RF receiver (optional) and the boiler, and between RiCLOUD and the boiler,
		(**) where the TA connection between the WiFi Box (op- tional) and the boiler is active
2	- +	1.5V AA batteries
1		Installer/User Manual
2	E L'III	Screws with plugs

If installing additional **RiCLOUD**s or boiler RF receivers, you must follow the procedure to link them to the WiFi Box (see "3.13 Linking function" page 64).

2.2 Practical installation diagrams

Key	
))) RF	Radio frequency communication (868 MHz)
୍ଲି WiFi	WiFi communication (2.4 GHz)
<u> </u>	WiFi modem/router
)))	Internet connection
Ō	Smartphone/Tablet (Android/IOS)
L	Line
N	Neutral
TA	Room thermostat connection, dry contact 0N/0FF (max 0.25 A @ 230 V)
от	OTBus protocol connection, contact for proprietary communication protocol
	Zone valve with microswitch contact control

2.3 Diagram 1

ON/OFF programmable thermostat for heating (TA). Single heating zone in ON/OFF mode.



2.4 Diagram 2

ON/OFF programmable thermostat for heating (TA). Multi-zone heating in ON/OFF mode.



2.5 Diagram 3

Modulating programmable thermostat/remote control. Single heating zone in modulating thermoregulation mode. OT: full control of boiler, heating, DHW, alarms and settings.



Modulating programmable thermostat/remote control and ON/OFF programmable thermostat for heating (TA).

Single zone in modulating thermoregulation mode.

OT: full control of boiler, heating, DHW, alarms and settings.

Multi-zone heating in ON/OFF mode.



ON/OFF programmable thermostat for heating (TA). Single heating zone in ON/OFF mode. Wireless installation.



2.8 Diagram 6

Modulating programmable thermostat/remote control. Single heating zone in modulating thermoregulation mode. OT: full control of boiler, heating, DHW, alarms and settings. Wireless installation.



ON/OFF programmable thermostat for heating (TA) with remote control via WiFi.

Single heating zone in ON/OFF mode.



Modulating programmable thermostat/remote control with remote control via WiFi.

Single heating zone in modulating thermoregulation mode. OT: full control of boiler, heating, DHW, alarms and settings.



ON/OFF programmable thermostat for heating (TA) with remote control via WiFi.

Wireless installation.



2.12 Diagram 10

Modulating programmable thermostat/remote control. Single heating zone in modulating thermoregulation mode. OT: full control of boiler, heating, DHW, alarms and settings. Wireless installation.



ON/OFF programmable thermostat for heating (TA) with remote control via WiFi.

Single heating zone in ON/OFF mode.

With boiler RF receiver to be inserted if the WiFi signal at the boiler is weak or lacking.

Wireless installation.



Modulating programmable thermostat/remote control with remote control via WiFi.

Single heating zone in modulating thermoregulation mode.

OT: full control of boiler, heating, DHW, alarms and settings.

With boiler RF receiver to be inserted if the WiFi signal at the boiler is weak or lacking.

Wireless installation.



ON/OFF programmable thermostat for heating (TA) with remote control via WiFi.

Multi-zone heating in ON/OFF mode.



Modulating programmable thermostat/remote control with remote control via WiFi.

Multi-zone heating system in modulating thermoregulation mode.

OT: full control of boiler, heating, DHW, alarms and settings.

Thermoregulation for every zone with automatic selection of the maximum request temperature between the different zones.



Modulating programmable thermostat/remote control with remote control via WiFi.

Multi-zone heating system in modulating thermoregulation mode.

OT: full control of boiler, heating, DHW, alarms and settings.

Thermoregulation for every zone with automatic selection of the maximum request temperature between the different zones.

With boiler RF receiver to be inserted if the WiFi signal at the boiler is weak or lacking.



please see "Diagram 16"- "Diagram 17"

Wireless management of the zone valves via boiler RF receiver. Generic use both in system ON/OFF mode and in OT mode, with or without WiFi.



Wireless management of various devices controlled by just one RiCLOUD and of zone valves via boiler RF receiver.



A

If installing additional RiCLOUDs, follow the procedure to link these RiCLOUDs to the WiFi Box (see "3.13 Linking function" page 64).



If installing boiler RF receivers, you must follow the procedure to link them to the WiFi Box (see "3.13 Linking function" page 64).

If installing one or more RiCLOUD RF receivers, you must follow the procedure to link them with the RiCLOUD thermostat (see "3.13 Linking function" page 64).

A

The boiler RF receiver can also be used to control fan coils or other devices for which electric load needs to be checked (only for "Diagram 14" and "Diagram 15").

2.20 Technical Data

Descr	Thermostat RiCLOUD		Units	
Battery power supply		2 x 1.5 - AA		V
Battery life		18 months (normal use)		
Dry contact relay	at 30 VCC/VDC	min	1	mA
output electrical		max	2	A
thermostat)	at 230 VAC/VDC	max	0.25	А
Radio frequency ba	and (RF)	8	68	MhZ
Room temperature	setting	1 - Resolu	· 35 tion 0.2	°C
Room temperature display		-9.9 - 50 Resolution 0.2		°C
Factory set temperatures T3 = Comfort		21		°C
T2 = Economy		1	6	°C
T1 = Anti-freeze		5		°C
Maximum cable length between the WiFi Box and the boiler OTBus termi- nal or RiCLOUD and the boiler OTBus terminal		з	30	m
Maximum open-field distance between the WiFi Box and RiCLOUD or between the WiFi Box and the boiler RF receiver (RF connection)		40		m
Size (W x H x D)	Size (W x H x D)		39 x 28	mm
Distance between	electrical box 503	8	3.5	mm
holes for wall connection	electrical box DIN	60.3		mm

Description		WiFi Box		Units
Transformer power	Input	100-240 / 0.1		VAC/A
supply	Output	5 – 1		VCC-VDC/A
Dry contact relay	at 30 VCC/VDC	min.	1	mA
output electrical		max	2	A
thermostat)	at 230 VAC/VDC	max	0.25	A
Radio frequency banc	i (RF)	868		MhZ
WiFi band		IEEE 802.11 b/g/n		
		2.4		GHz
Monthly data traffic (30 days)		16.95		MB
Maximum consumption		0	.5	W
Maximum length of WiFi Box cables – boiler connection via cables		30		m
Minimum operating room temper- ature		-	15	°C
WiFi signal percentage to guarantee correct RiCLOUD system operation		4	ю	%

2.21 Dimensioni

		Units
W – Width	XXX	mm
H - Height	XXX	mm
D – Depth	XXX	mm



2.22 Three-phase installation

Preparation

Before installing the device

Check that the thermostat is compatible with the boiler (see boiler installer manual).

The wireless **RiCLOUD** thermostat can be installed anywhere, however the most suitable place should be chosen taking into account the following:

- Avoid draughts (A).
- Do not install above sources of heat (B).
- Avoid direct sunlight (C).
- Position at the appropriate height (D).



Wireless installation does not require any wiring, making the process very simple.

RiCLOUD thermostat can also be installed with wiring, to replace any existing thermostat, provided compatibility is checked in advance. Before installing the boiler control unit (WiFi Box), disconnect the boiler from the power supply. Installation

The following tools are required:

- Phillips screwdriver
- Small slotted screwdriver
- Pliers and wire strippers

Installing RiCLOUD

Remove RiCLOUD from its base;



Fix **RiCLOUD** base to the wall or electrical box using the screws provided, use the optics level in the plastic wrapping to install RiCLOUD horizontally.

Using screws other than those PRO-VIDED may compromise the correct closure of the plastic. Make sure that the screw head is correctly inserted in the hole.



RiCLOUD can be installed in one of the following ways:

<u>Wireless</u>

No wiring is required.

Please check the maximum openfield distances shown in **RicLOUD** thermostat technical data.

Loss of radio frequency communication is flagged with alarm E82. Distances which exceed the maximum may occasionally generate an E82 alarm, causing incorrect system operation.

Wired in ON/OFF mode (room thermostat contact on **RicLOUD** base)

When replacing old thermostats or as a new wired ON/OFF installation. **RiCLOUD** can be connected to a boiler, zone valve or other device. The electrical load on **RiCLOUD** room thermostat contact must not exceed the specifications for the relay itself (see "2.20 Technical Data" page 27). Should the electrical load not be compatible with the technical characteristics indicated in **RiCLOUD** thermostat technical data, it is recommended that you use an additional separation relay.

Connect the cables from the boiler room thermostat terminal or the power supply for any zone valves to **RiCLOUD** room thermostat terminal.



Wired in OTBus mode (OTBus contact on **RicLOUD** base).

Direct connection via two wires to the boiler equipped with the same communication protocol.

We recommend checking the maximum cable length between the WiFi Box and the boiler OTBus terminal or **RiCLOUD** and the boiler OTBus terminal (see 2.3 "Technical data" on page 13). For the electrical connection to the boiler, please see the boiler manual. A wired connection via OTBus between the RiCLOUD and the boiler is recommended in the absence of a WiFi Box. With the above connection and a WiFi Box, only one zone can be controlled and operation via the APP is not guaranteed.



Insert the 2 x AA batteries provided, with correct polarity.



Fit the RiCLOUD onto the base;



Installing the WiFi Box

Description of the WiFi Box

The WiFi Box communicates with **RiCLOUD** thermostat or with the boiler RF receiver only via radio frequency (wireless).

<u>OUTPUTS</u>

The WiFi Box contains a relay (see "2.20 Technical Data" page 27) which replicates **RiCLOUD** thermostat relays linked to it. It is 0N if at least 1 of **RiCLOUD** relays is 0N, and 0FF if all of **RiCLOUD** relays are 0FF.

The WiFi Box can be wired to the boiler OTBus connection. This transforms the WiFi Box into a wireless receiver of an OTBus command. All of the information available in **RiCLOUD** via the OTBus connection is repeated to the receiver which wires it to the boiler; it is therefore an example of complex radio frequency communication.

The relay and OTBus outputs are identified on the WiFi Box by the term OUTPUTS and are available via a USB plug.

The position and distinction between the 2 outputs on the USB plug are given below.



USB Outputs/Boiler: Dry contact TA ON/OFF relay max 2 A at 30 VDC max 0.25 A at 230 VAC OTBus protocol contact Never 230 V

Power supply:

USB mini B 5V - 1A WiFi: IEEE 802.11 b/g/n - 2.4 GHz Radio frequency: 868 MHz Power consumption: 0.5 W Two USB cables are also supplied, one to provide power via the USB power adapter and the other to connect the WiFi Box to the boiler. The cable to connect it to the electrical power supply is a USB mini.



The USB cable to connect the device to the boiler has an end with 4 terminals.



The black terminals are for the ON/ OFF connection and are to be connected to the "boiler room thermostat" output.

The red terminals are for the connection via OTBus and are to be connected to the "OTBus" output on the boiler.



If there is a RF boiler receiver installed in the system, these do nothing other than repeat everything that happens in the WiFi Box on a RF receiver with the same outputs (ON/ OFF and OTBus) which use the same wiring colours: Red = OTBus, Black = ON/OFF

WiFi Box connection via OTBus (only for boilers equipped with a compatible OTBus protocol)

Connect the red wires of the USB cable to the boiler OTBus terminal (please consult the boiler installer manual). Should the boiler not be equipped with an OTBus terminal, you can use an OTBus connector provided in the WiFi **RiCLOUD** package (only for boilers without one).

Only one of **RicLOUD** system components (RicLOUD, WiFi Box or boiler RF receiver) must be connected to the boiler via cable via OTBus.

For Family models for interiors (exterior and recessed versions are not compatible with this operating mode), the NEUTRAL ITRF11 INTERFACE BOARD KIT PART N0.20047522 must be bought and the communication board installed, following the instructions included in the kit.

ON/OFF WiFi Box connection

Connect the black wires of the USB cable to the boiler room thermostat terminal (it is recommended that you consult the boiler installer manual).



In the case of **RicLOUD** thermostats wired in ON/OFF mode. or zone valve microswitches, it is recommended that you connect these to the boiler room thermostat terminal and wire the WiFi Box to the boiler via OTBus only (only for boilers equipped with a compatible OTBus protocol).





Black cables = TA (ON/OFF) Red cables = OTBus communication protocol

Attach the WiFi Box to the boiler casing using the magnet on the back;



Connect the USB connector on the previously connected cable to the WiFi Box OUTPUTS/BOILER output;



Power the WiFi Box via the relevant cable and power adapter provided.



Resetting the OTBus connection auto-configuration function

RiCLOUD is configured to function in ON/OFF mode.

Should it be connected to an OTBus communication bus (wired or wireless/radio frequency), **RiCLOUD** auto-configures to the "Boiler remote control" operating mode.

To restore the thermostat to its original operating mode (ON/OFF), remove and then reinsert the batteries.

Λ

The alarm E82 may be triggered by a change of operating mode from OTBus to ON/OFF or vice versa.

Installing and configuring the smartphone APP

Download the APP on your smartphone or tablet;



Creare un account utente;



Match the WiFi ID of the WiFi Box to the user account.

If you need to link other thermostats and/or boiler RF receivers to the WiFi Box via radio frequency, press the clear button on the WiFi Box for 5 seconds until the LEDs flash at the same time and set the device to be linked to the same operating mode (see "3.13 Linking function" page 64). After making these links, the system automatically resumes normal operation.



Link you home modem password to the WiFi Box via one of the following methods.



Smartphones or tablets must be connected to the WiFI network that will be matched to the WiFi Box.

Smart Link

- Press the Smart Link button on the WiFi Box once with an appropriate implement.
- The green and red LEDs start flashing frequently.
- Select the "Configure WiFi" field from the drop-down menu in the APP, insert your home modem password and press the "Connect" button.

The process is complete if the APP displays the message "Connection complete".

A

Once online, the system requires up to 4 minutes to auto-configure.

WPS (only for modems with this function)

- Set your home modem to WPS mode.
- Press the WPS button on the WiFi Box using an appropriate implement and hold for 5 seconds until the red and green LEDs flash frequently.

The link has been made if the red LED on the WiFi Box flashes frequently after a few seconds.

A

Once online, the system requires up to 4 minutes to auto-configure.



Restart the WiFi router after the operation is completed.

NOTE

For further information, please see **RiCLOUD** APP manual.
3.1 User interface



- 1 BACK button = allows you to select the desired field, reset an alarm or activate the ONE HOUR BOOSTER function
- 2 SET/PROG button = allows you to access the menus or selected field and save
- 3 FORWARD button = allows you to select the desired field or activate the special ADVANCE function
- 4 UP button = increases the field selected or displays the room temperature for the current time period
- 5 ESC/MODE button = allows you to select the operating mode, exit programming, activate the link function or activate the special SEMI-AUTO-MATIC FILLING function

ESC = escape

MODE = select the operating mode:

АИТО 🚢	AUTO
MAN 🖿	MANUAL
	HOLIDAY
Ĭ	PARTY
Ļ	SUMMER (if OTBus available)
U U	OFF

6 DOWN button = decreases the field selected or displays the room temperature for the current time period



- 1 Date and time
- 2 Operating mode
- 3 Time program for heating/DHW
- 4 Room setpoint temperature desired, in relation to the heating program. If the summer/domestic hot water mode is set, it displays the domestic hot water setpoint temperature (available with OTBus connection between the WiFi Box and the boiler or the RF receiver and the boiler or the RicLOUD and the boiler, if provided for by the OTBus protocol).
- 5 Batteries running low
- 6 Room temperature read by the RiCLOUD thermostat
- 7 Flame detection (available with OTBus connection between the WiFi Box and the boiler or the RF receiver and the boiler or RiCLOUD and the boiler, if provided for by the OTBus protocol) or heating request if RiCLOUD system is in ON/OFF mode
- 8 Unit of measure (°C/°F)
- 9 Heating or DHW mode active
- 10 Radio frequency communication active with the WiFi Box or with the boiler RF receiver
- 11 Cooling mode active

3.3 Setting the date and time

From the HOME screen, press the SET/ PROGRAM button twice.



Select the desired field (hours, minutes or day) using the FORWARD > or BACK < button (time, minutes , day, month and year).



When day is selected, the corresponding number flashes and the message dAY is displayed.



When month is selected, the corresponding number flashes and the message Non is displayed.



When year is selected, the corresponding number flashes and the message YEA is displayed.



Change the value using the UP \land or DOWN \checkmark buttons.



Press the SET/PROG button to save and return to the programming menu, press ESC/MODE to save and exit the programming menu, or wait 30 seconds to automatically save the value and return to the home screen.

3.4 Setting the heating/ cooling mode

RiCLOUD is default set to heating mode.

In heating mode, **RiCLOUD** activates a request for heat when the room temperature is **below** the set temperature.

In cooling mode, **RiCLOUD** activates an ON request (where there is a cooling system) when the room temperature is **above** the set temperature.

From the HOME screen, press the SET/ PROGRAM button to open the user menu.



Press the FORWARD > or BACK < button to select the field HEATING/COOL-ING.



Press the SET/PROG button to set.



Press the UP \land or DOWN \checkmark button to select the desired mode.

IN=WINTER Heating mode.



SU=SUMMER

Cooling mode.



Press the SET/PROG button to save and return to the programming menu, press ESC/MODE to save and exit the programming menu, or wait 30 seconds to automatically save the value and return to the HOME screen If at least one RiCLOUD thermostat is in cooling mode, the heating request via OTBus is not considered.

3.5 Setting the operating mode

From the HOME screen, press ESC/ MODE repeatedly



to select one of the following modes: 3.5.1 OFF mode

In OFF mode, **RiCLOUD** guarantees the minimum room temperature set at parameter 01 from the PL technical menu only.

NOTE

Only if the boiler is in the correct operating condition (i.e. powered and not blocked).

In case of an OTBus connection between the WiFi Box and the boiler (including other types of connection via OTBus), the boiler remains OFF if all **RiCLOUD** thermostats in the system are OFF. When the boiler is OFF it does not provide any heating or **domestic hot water**. **RiCLOUD** in SUMMER/DOMESTIC HOT WATER mode. In this mode, the boiler provides domestic hot water where requested (instant boiler).

If the parameter 24 CLOC is set to ON; **RiCLOUD** follows the time periods set in the user-programming menu for DHW, pre-heating the water in the storage tank (only for boilers with integrated tank).

The minimum room temperature set at parameter 01 from the PL technical menu is, however, guaranteed.

In case of an OTBus connection between the WiFi Box and the boiler (including other types of connection via OTBus), the boiler remains in SUMMER mode if at least one of the thermostats is in summer mode and the others are OFF.



3.5.3 WINTER/AUTOMATIC mode مىلتە

In Winter/AUTOMATIC mode, **RicLOUD** follows the time program set in the user-programming menu for heating.

In case of an OTBus connection between the WiFi Box and the boiler (including other types of connection via OTBus), the boiler remains in Winter/AUTOMATIC mode if at least one of the thermostats is in heating mode.



For installations with multiple **RiCLOUD** thermostats connected via OTBus, if one of these devices is in **cooling** mode, the heating request to the boiler is not considered.



3.5.4 WINTER/MANUAL mode MAN

RiCLOUD in Winter/MANUAL mode, **RiCLOUD** programmable thermostat takes the T3 room setpoint temperature (comfort), ignoring the heating time program.

In case of an OTBus connection between the WiFi Box and the boiler (including other types of connection via OTBus), the boiler remains in Winter/MANUAL mode if at least one of the thermostats is in heating mode.



For installations with multiple **RiCLOUD** thermostats connected via OTBus, if one of these devices is in **cooling** mode, the heating request to the boiler is not considered.



3.5.5 WINTER/HOLIDAY mode 💻

In HOLIDAY mode, **RicLOUD** takes the T2 room setpoint temperature (economy), ignoring the heating time program, for the days set with the FORWARD > or BACK \leq buttons.

RiCLOUD returns to AUTO mode Auto ... once the days set in HOLIDAY mode have lapsed.

In case of an OTBus connection between the WiFi Box and the boiler (including other types of connection via OTBus), the boiler remains in Winter/HOLIDAY mode if at least one of the thermostats is in heating mode.

- Every day, including programming day, ends at 24h00.
- For installations with multiple **RiCLOUD** thermostats connected via OTBus, if one of these devices is in **cooling** mode, the heating request to the boiler is not considered.



3.5.6 WINTER/PARTY mode Υ

In case of an OTBus connection between the WiFi Box and the boiler (including other types of connection via OTBus), the boiler remains in Winter/PARTY mode if at least one of the thermostats is in heating mode.

A

For installations with multiple **RiCLOUD** thermostats connected via OTBus, if one of these devices is in **cooling** mode, the heating request to the boiler is not considered.



3.6 Setting the extra functions

3.6.1 ADVANCE function for AUTOMATIC operating mode

The ADVANCE function allows you to bring forward the next heating/ cooling time period and the relative room setpoint temperature desired, or to disable the heating time period if it is already running.

To activate/deactivate the ADVANCE function, from the HOME screen press the FORWARD button > (if active, the MAN icon is displayed).



3.6.2 ONE HOUR BOOSTER function for AUTOMATIC operating mode

The ONE HOUR BOOSTER function allows you to activate the heating/ cooling time period and the relative T3 room temperature (comfort) for 60 minutes, if it is not already in operation.

If the heating time period relative to the T3 room setpoint temperature (comfort) is already running, by activating the function the time period is extended by one hour, but not beyond midnight of the current day. To activate/deactivate the ONE HOUR BOOSTER function, from the HOME screen press the BACK button \checkmark (if active, the MAN icon is displayed).



3.6.3 SEMI-AUTOMATIC FILLING function

The SEMI-AUTOMATIC FILLING function allows the correct system pressure to be restored and is only available for boilers equipped with the relevant function (if OTBus connection available between the WiFi Box and the boiler or the RF receiver and the boiler or **RicLOUD** and the boiler, if provided for by the OTBus protocol).

If the rIE alarm is quickly flashing (0,5 sec) on the HOME screen in the room temperature field,



press the ESC/MODE button and hold for 5 seconds to start semi-automatic filling (the message rIE will stop flashing and remain on).

When releasing the button ESC/ MODE the rIE message starts flashing slowly (2 secs) until the end of the function.



Once the system pressure has been restored, **RiCLOUD** automatically returns to the normal HOME screen display.

If the SEMI-AUTOMATIC FILL-ING function is not carried out within 90 seconds, the rIE alarm flashes quickly (1sec.) and is displayed on the HOME page again.

3.6.4 KEY-LOCK function

To enable/disable the KEY-LOCK function, press the FORWARD > and UP ^ buttons together for 5 seconds from the HOME page (if enabled, LOC will be displayed for 5 seconds, if disabled, UnL will be displayed for 5 seconds).

3.7 Setting the heating/ cooling time program in automatic operating mode

From the HOME screen, press the SET/ PROGRAM button to open the user menu.



Press the FORWARD > or BACK < button to select the field HEATING/COOL-ING TIME PROGRAM M.



Press the SET/PROG button to set.



Press the FORWARD > or BACK < button to select the day or period of the week to be changed.

Days		Display
Monday Friday	_ ا ا	DAY 12345 67 T3 T2 T3 T2 T2 T2 T2 T2 T2 T2 T2 T2 T2 T2 T2 T2





Press the SET/PROGRAM button to confirm the day or period of the week to be changed.

Press the FORWARD > or BACK < button to select the time segment to be changed.

Press the ESC/MODE button to select the desired room setpoint temperature (T1, T2, T3).

Press the UP button \land to copy the previous setting to the following time segment (the DOWN \checkmark button can be used to go back or copy the setting to the previous time segment).

Press the SET/PROG button to save and return to the programming menu, press ESC/MODE to save and exit the programming menu, or wait 30 seconds to automatically save the value and return to the HOME screen.

3.8 Setting the DHW time program

This function is available only if the parameter 24 CLOC is set to ON. The time periods are default set to ON (domestic hot water function active).

From the HOME screen, press the SET/ PROGRAM button to open the user menu.



Press the FORWARD > or BACK < button to select the field DHW TIME PRO-GRAM **T**.



Press the SET/PROG button to set. Press the FORWARD > or BACK < button to select the day or period of the week to be changed.







Press the SET/PROGRAM button to confirm the day or period of the week to be changed.

Press the FORWARD > or BACK < button to select the time segment to be changed.

Press the ESC/MODE button to activate or deactivate the domestic hot water function.

Press the UP button \land to copy the previous setting to the following time segment (the DOWN \lor button can be used to go back or copy the setting to the previous time segment).

Press the SET/PROG button to save and return to the programming menu, press ESC/MODE to save and exit the programming menu, or wait 30 seconds to automatically save the value and return to the HOME screen.

3.9 Setting the heating/ cooling room setpoint temperature

To change the TI/T2/T3 room setpoint temperature, press the SET/PROGRAM button from the HOME screen to enter the user menu.

Press the FORWARD > or BACK < button to select the field HEATING/COOL-ING TEMPERATURE.



Press the SET/PROG button to set.



Press the FORWARD > or BACK < button to select the temperature to be changed.





Press the UP \land or DOWN \checkmark button to modify the selected room setpoint temperature.

- The T3 temperature (comfort) cannot be higher than 35°C or less than or equal to T2 (economy).
- A

The T2 temperature (economy) cannot be higher than or equal to T3 (comfort) or less than or equal to T1 (anti-freeze).

The T1 temperature (anti-freeze) cannot be higher than or equal to T2 (economy) or less than 1°C.

Press the SET/PROG button to save and return to the programming menu, press ESC/MODE to save and exit the programming menu, or wait 30 seconds to automatically save the value and return to the HOME screen.

The room setpoint temperatures can also be modified instantly if **RiCLOUD** is in the operating mode corresponding to the room setpoint temperature to be modified.

3.9.1 Setting the temperature in MANUAL mode

From the HOME screen, press the UP \land or DOWN \checkmark button to set the desired T3 (comfort) room setpoint temperature.





The room setpoint temperature set cannot be less than or equal to the T2 temperature (economy).

Press the SET/PROG button to save and return to the HOME screen, press ESC/MODE to save and return to the HOME screen, or wait 5 seconds to automatically save the value and return to the HOME screen.

3.9.2 Setting the temperature in AUTOMATIC mode

From the HOME screen, press the UP \land or DOWN \checkmark button to set the desired room setpoint temperature for the current time period.



Press the SET/PROG button to save and return to the HOME screen, press ESC/MODE to save and return to the HOME screen, or wait 5 seconds to automatically save the value and return to the HOME screen.

3.9.3 Setting the temperature in HOLIDAY mode

From the HOME screen, press the UP \land or DOWN \checkmark button to set the desired T2 (economy) room setpoint temperature.



The room setpoint temperature set cannot be higher than or equal to T3 (comfort) or less than or equal to T1 (anti-freeze).

Press the SET/PROG button to save and return to the HOME screen, press ESC/MODE to save and return to the HOME screen, or wait 5 seconds to automatically save the value and return to the HOME screen.

3.9.4 Setting the temperature in PARTY mode

Press the UP \land or DOWN \checkmark button on the HOME screen to set the desired room setpoint temperature.



The room temperature set cannot be less than or equal to the desired T3 (comfort) room setpoint temperature.



The room setpoint temperature set cannot be less than or equal to the T2 temperature (economy).

Press the SET/PROG button to save and return to the HOME screen, press ESC/MODE to save and return to the HOME screen, or wait 5 seconds to automatically save the value and return to the HOME screen.

3.10 Setting the DHW setpoint temperature

From the HOME screen, press the SET/ PROGRAM button to open the user menu.

Press the FORWARD > or BACK < button to select the field DOMESTIC HOT WATER TEMPERATURE.



Press the SET/PROG button to set.



Press the UP \land or DOWN \checkmark button to modify the domestic hot water setpoint temperature.

Press the SET/PROG button to save and return to the programming menu, press ESC/MODE to save and exit the programming menu, or wait 30 seconds to automatically save the value and return to the HOME screen.

3.11 Displaying operating information

This function (available with OTBus connection between the WiFi Box and the boiler or the RF receiver and the boiler or **RiCLOUD** and the boiler, if provided for by the OTBus proto-col) allows you to display the boiler probe values and some boiler operating statuses.

From the HOME screen, press the SET/ PROGRAM button to open the user menu.



Press the FORWARD > or BACK < button to select the field InF0.



Press the SET/PROGRAM button to display this field.



Press the UP \land or DOWN \checkmark button to select the desired parameter and wait until it is displayed.

Parameter	Description
tset 88.8, [°] , £5 € £ ♥	Heating delivery setpoint calculated by RiCLOUD (shown only if RiCLOUD has received a heating request). The value calculated by RiCLOUD may differ from the real heating delivery setpoint delivered by the boiler, if the minimum boiler heating setpoint parameter is higher than this value.
	EXAMPLE: The heating delivery setpoint calculated by RiCLOUD is 30°C, the minimum boiler heat- ing setpoint parameter is 40°C, the real heating delivery setpoint delivered by the boiler is 40°C.
tFLO 88.8, ⁻ , ⁻ <i>EFLO</i> ₩₩	Temperature read by the boiler heating de- livery probe (available with OTBus connec- tion between the WiFi Box and the boiler or the RF receiver and the boiler or RiCLOUD and the boiler, if provided for by the OTBus protocol).
	Temperature read by the boiler heating re- turn probe (available with OTBus connec- tion between the WiFi Box and the boiler or the RF receiver and the boiler or RiCLOUD and the boiler, if provided for by the OTBus protocol).
	Temperature read by the boiler DHW probe (available with OTBus connection between the WiFi Box and the boiler or the RF receiv- er and the boiler or RiCLOUD and the boiler, if provided for by the OTBus protocol).





Press the SET/PROG button to save and return to the programming menu, press ESC/MODE to save and exit the programming menu, or wait 180 seconds to automatically save the value and return to the HOME screen.

3.12 Menu tecnico – programmazione avanzata

Dalla schermata HOME premere il tasto SET/PROGRAM per entrare nel menu utente.



Premere il tasto FORWARD > o BACK < per selezionare il campo PL.



Premere il tasto SET/PROGRAM per procedere all'impostazione.



Premere il tasto UP \land o DOWN \checkmark per inserire la password installatore (password = 18).



Premere il tasto SET/PROGRAM per procedere all'impostazione.



Premere il tasto FORWARD > o BACK < per selezionare il parametro desiderato.

Premere il tasto SET/PROGRAM per procedere all'impostazione del parametro selezionato. Per i parametri 08 e 19 è necessario utilizzare il tasto FORWARD > o BACK

Premere il tasto UP \land o DOWN \checkmark per modificare il parametro selezionato.

Premere il tasto SET/PROG per memorizzare e tornare al menu tecnico, premere ESC/MODE per memorizzare ed uscire dal menu tecnico, oppure attendere 120 secondi per memorizzare automaticamente il valore e tornare alla schermata HOME.

Parameter	Description
	Minimum safety temperature. The value can be set from 1°C to 5°C. Default set to 3°C. Should RiCLOUD room probe detect a tem- perature below the parameter set, a heat- ing request is generated – only when HEAT- ING in operating modes SUMMER/DOMESTIC HOT WATER and OFF – taking into account the hysteresis set under the HOn and HOFF parameters.
	Maximum heating setpoint temperature (available with OTBus connection between the WiFi Box and the boiler or the RF receiv- er and the boiler or RiCLOUD and the boiler, if provided for by the OTBus protocol). The value can be set between 80° C and 40° C (for high temperature heating) or from 45° C to 20° C (for low temperature heating).
	Minimum heating setpoint temperature (available with OTBus connection between the WiFi Box and the boiler or the RF receiv- er and the boiler or RiCLOUD and the boiler, if provided for by the OTBus protocol). The value can be set from 10°C to HHCH -1°C.









Parameter	Description
	Enabling domestic hot water timer for boil- ers with domestic hot water tank (available with OTBus connection between the WiFi Box and the boiler or the RF receiver and the boiler or RiCLOUD and the boiler, if pro- vided for by the OTBus protocol). Default set to OFF. This value can be set to ON or OFF. Setting this parameter to ON, the domes- tic hot water time periods can be pro- grammed, as explained in "3.8 Setting the DHW time program" page 50.
26 tSFt 26 tSFt 26 tSFt 25 FE 55	The parameter will only be shown if the SEnS parameter is OFF (available with OTBus connection between the WiFi Box and the boiler or the RF receiver and the boiler or RiCLOUD and the boiler, if provided for by the OTBus protocol). Default set to 10°C. The value can be set from 1°C to 20°C. The value set for this parameter will be subtracted from the heating delivery setpoint calculated by RiCLOUD (tSEt), only in AUTO Auro L operating mode, during the T2 (economy) or T1 (anti-freeze) time period.

Parameter	Description
	 Enabling/disabling room sensor to activate pure climate control (thermoregulation from a single external probe). Default set to ON. This value can be set to ON or OFF. In AUTO Auto Auto Auto Auto Auto Auto Auto Auto
28 FCL0	Time display setting. Default set to 24-hour
	The format can be set to the 12- or 24-hour clock. Setting the parameter to 12H, the field is display in the 12-hour a.m./p.m. format.

Parameter	Description
	Enabling/disabling heat request via OTBus (available with OTBus connection between the WiFi Box and the boiler or the RF receiv- er and the boiler or RICLOUD and the boiler, if provided for by the OTBus protocol). De- fault set to ON. This value can be set to ON or OFF. Setting this parameter to OFF, RICLOUD thermostat does not consider the heating request via OTBus to the boiler.
OO EHIt	Press the SET/PROG button or ESC/MODE to return to the HOME screen.
30 btlt	Enable/disable backlighting. ON/OFF Configurable value: set to OFF so that the backlighting will not switch on at every operation thus making the batteries last longer. Press the button SET/PROG or ESC/MODE to go back to the HOME page.

EXAMPLE OF LINKED RICLOUD

RiCLOUD linking with the WiFi Box

RiCLOUD and the WiFi Box in the WiFi **RiCLOUD** package are already linked. If installing an additional **RiCLOUD**, follow the procedure below.

Ensure that **RiCLOUD** and the WiFi Box are connected to a power source and there are no alarms. Press the prismatic dome clear LED button (A) and hold for 5 seconds until the green and red LEDs flash slow (1 sec) at the same time (once linked the flash will return to normal).



From **RiCLOUD** HOME screen, press the ESC/MODE button and hold for 5 seconds to display the following (alternating) information.





- 1 Radio frequency channel
- 2 Receiver (WiFi Box) number
- 3 Radio frequency address

EXAMPLE OF LINKED RICLOUD



4 Transmitter number (**RicLoUD**) To complete the link, press the SET/ PROGRAM button or wait for **RicLOUD** to return to the HOME screen.

This may take up to 2 minutes, after which **RiCLOUD** automatically returns to the HOME screen.

Should the link not be successful, please contact the Authorised Service Centre.

Linking the boiler RF receiver to the WiFi Box

If installing a boiler RF receiver, please follow the procedure below.

Press the prismatic dome clear LED button (A) on the **WiFi Box** and hold for 5 seconds until the green and red LEDs flash slow at the same time (1 second).

Press and hold again for 5 seconds until the green and red LEDs momentarily switch off and then flash slowly (every 2 seconds).



Press the prismatic dome clear LED button (B) on the boiler RF receiver and hold for 5 seconds until the green and red LEDs flash frequently (every 0.5 seconds) at the same time.

The WiFi Box flashes frequently (every 0.5 seconds) to show the link has been made.

Press the button on the WiFi Box again to confirm.

The boiler RF receiver auto-configures to normal operating mode.



This may take up to 2 minutes, after which the **RiCLOUD** automatically returns to the HOME screen.

Should the link not be successful, please contact the Authorised Service Centre.

Linking the boiler RF receiver to the RiCLOUD

RicLoud programmable thermostat can be linked to a wireless receiver if you want to replicate the relay functionality on the thermostat in a remote zone (e.g. zone valve), which is not accessible with a cable (wireless access).

Follow the procedure below to link them:

Press the prismatic dome clear LED button on the boiler RF receiver and hold for 5 seconds until the green and red LEDs flash slow (1 seconds) at the same time (once linked the flash returns to normal).

From **RiCLOUD** HOME screen, press the FSC/MODE button and hold for 5 seconds to display the following (alternating) information:



EXAMPLE OF LINKED RICLOUD



- Radio frequency channel 1
- Receiver (WiFi Box) number 2
- Radio frequency address 3

EXAMPLE OF LINKED RICLOUD



Transmitter number (RicLOUD) ь To complete the link, press the SET/ PROGRAM button or wait for RicLOUD to return to the HOME screen

This may take up to 2 minutes, after which **RicLOUD** automatically returns to the HOME screen.

Should the link not be successful. please contact the Authorised Service Centre.

4.1 LED notification lights for the WiFi Box and boiler RF receiver **

LED Green	LED Red	Status
F05		Relay = closed (only for 0N/0FF connections)
F1		Relay = open (only for 0N/0FF connections)
ON		OTBus connection = OK (for OTBus connection)
ON	F01	Boiler alarm (only for 0TBus connection)
F05 F1 ON	ON	Network or RF error
F05	F05	WPS mode active – Wait for WPS signal from the router*
	F05	WPS signal accepted*
F05	F05	Smartlink mode active*
F1	F1	Encoded RF mode active*

* Only for WiFi Box

** The notification lights on boiler RF receivers may differ with respect to the table.

<u>LED</u>

ON = remains on

F05 = quick flash (every 0.5 seconds)

F1 = slow flash (every 1 second)

Operation of the prismatic dome clear LED button on the WiFi Box and boiler RF receiver



In case of a boiler alarm (available with OTBus connection between the WiFi Box and the boiler or the RF receiver and the boiler or **RiCLOUD** and the boiler, if provided for by the OT-Bus protocol), the alarm can be reset by pressing the prismatic dome clear LED button (A) (for alarm A99, reset from the boiler).

With an ON/OFF connection, the relay can be activated or deactivated by pressing the prismatic dome clear LED button (A).

4.2 Boiler and RiCLOUD alarms

The alarm is shown in alternation with the room temperature detected by **RiCLOUD** on the display.



In case of a boiler alarm (available with OTBus connection between the WiFi Box and the boiler, if provided for by the OTBus protocol), the alarm can be reset by pressing the BACK/ RESET button \checkmark (for alarm A99, reset from the boiler).

RiCLOUD alarms (rIE, E82, E83) and the temporary boiler alarms may be automatically reset once the fault has been resolved.

Alarm	Description	Solution
rIE	> >	 See "3.6.3 SEMI-AUTOMATIC FILLING function" page 48 Check the system pressure. Should you not be able to re- move the alarm, please con- tact the Authorised Service Centre.
Err	> MODE AUTO de MAND € IA Test to the manual for the second de manual de la construction de la constructina constructina constructina constructina constructina	 Replace RiCLOUD Contact the Authorised Service Centre.
E82	MODE AUTO & MAND TO THE CONCEPTION THE CONCEPTION T	 Check the distance between RiCLOUD and the WiFi Box (see "2.20 Technical Data" page 27). Remove and then reinsert the batteries. Check that the WiFi Box is connected to a power source. Check the coupling between RiCLOUD and the WiFi Box (see "3.13 Linking function" page 64). Contact the Authorised Service Centre.
E83	> MODE AUTO & MAND ● I ∩ 1 1 <td>- Check the OTBus electrical connection and the maxi- mum distance between the WiFi Box and the boiler OTBus terminal or between RiCLOUD and the boiler OTBus terminal (see "2.20 Technical Data" page 27). - Contact the Authorised Service Centre.</td>	- Check the OTBus electrical connection and the maxi- mum distance between the WiFi Box and the boiler OTBus terminal or between RiCLOUD and the boiler OTBus terminal (see "2.20 Technical Data" page 27). - Contact the Authorised Service Centre.



Alarm	Description
A01-A10	Burner ignition/detection failure after numerous attempts
A02-A20	Limit thermostat tripped
A03-A30	Flue gas thermostat and/or safety thermostat and/ or air pressure switch and/or fan fault
A04-A40	Primary circuit pressure insufficient
A06-A60	DHW NTC probe anomaly
A07-A70	Alarm relating to heating NTC probe and/or delivery NTC probe and/or excessive differential between the delivery and return NTC probes
A08	Alarm relating to return NTC probe and/or excessive differential between probes
A09-A91	Flue gas NTC probe or dirty exchanger alarm
A77	Low external temperature limit thermostat tripped
A99	Too many resets performed via remote control

The alarm history can be viewed under the parameter ALL from the advanced programming menu.

For details of boiler alarms, please see the boiler installer manual.



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Poiché l'Azienda è costantemente impegnata nel continuo perfezionamento di tutta la sua produzione, le caratteristiche estetiche e dimensionali, i dati tecnici, gli equipaggiamenti e gli accessori, possono essere soggetti a variazione.